

Surfacetech

WE CARE ABOUT YOUR SUCCESS

Warranty Policy

The following Surfacetech warranty applies to products manufactured after June 1, 2006.

All products manufactured by Surfacetech are guaranteed for a LIFETIME, which is defined as a period as long as the product is owned by the initial Customer, with the exception of the following products:

- Electrical Products: one (1) year
- High wear parts such as wood veneers, glides, casters, springs and adjustable work surface mechanisms, folding mechanisms, flip-top mechanisms: one (1) year
- Third party supplied products: supplier's warranty

The warranty, which runs from the date of manufacture, covers defects in materials and craftsmanship found during normal usage of the product during the warranty period. If a product is defective, and if written notice of the defect is given to Surfacetech within the applicable warranty period, Surfacetech at its option will either repair or replace the defective product with a comparable component or product.

In no event shall liability under this warranty exceed the original purchase price of the defective product. In no event shall Surfacetech be liable for consequential or special damages for transportation, installation, adjustment or other expenses that may arise in connection with such products or parts.

This warranty does not apply to damage caused by Customer alterations to the product unless expressly authorized by Surfacetech. Surfacetech does not warranty the matching of color, grain or texture except to within commercially acceptable standards. A product will not be considered defective and Surfacetech will not be obligated to replace it, if the product is not installed or used as recommended by Surfacetech.

Surfacetech

Environmental Statement



Mission Statement

Surfacetech is committed to cultivating environmentally sound practices in all aspects of its business operations and manufacturing processes while continuing to produce quality contract furniture.

Where we are now

Product

GREENGUARD Certification®



All Surfacetech laminate products have earned GREENGUARD Indoor Air Quality and Children and Schools Certification®. Qualifying lines include: Billboard, Cambridge, Geometry, Havana, Joey, Journey, Onyx, Palermo, Parker, Seminar, Triumph and Zip.

Cores

All Surfacetech cores, the largest portion of its product, meet emission requirements for California Air Regulation Board Phase II. Surfacetech cores also are considered Environmentally Preferable Products (EPP) products by the Composite Panel Association. All EPP products must contain 100 percent recycled or recovered fiber content. Also, formaldehyde emissions from unfinished EPP particle board must be less than or equal to 0.18 ppm.

Laminates and backer

All Surfacetech laminate manufacturers, Arborite, Formica, Nevamar, Pionite and WilsonArt have earned GREENGUARD Certification®. Surfacetech's phenolic backer is a product of PolyBak and also earned GREENGUARD Certification®.

Veneers

All Surfacetech veneers are harvested from forests that meet the stringent environmental, social and economic standards of the Forest Stewardship Council (FSC).

Bases

Surfacetech's steel base suppliers confirm the recycled content of their product can vary from 30 percent to 100 percent. Surfacetech bases are powder coated. Powder coat paint emits zero Volatile Organic Compounds (VOCs) and any over spray in the process can be collected and reused leading to almost no waste of product.

Processes

Manufacturing

Surfacetech believes the best way to reduce waste is to avoid creating it at all. To accomplish this task, Surfacetech spends time on every order calculating maximum yield from core, laminate, veneer and backer sheets. By doing this, Surfacetech creates a minimal amount of waste.

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Environmental Statement



Surfacetech recognizes the effect energy use (generated from either coal or natural gas) has on the environment. As such, Surfacetech seeks to minimize energy use by sending product through workstations in bunches. By keeping machines turned on a minimal amount of time, Surfacetech reduces its carbon footprint on the world.

Surfacetech understands that improving packaging methods is possibly the most important way to reduce its impact on the environment. Surfacetech minimizes the amount of packaging material used to safely transport its goods. All cardboard boxes are made from at least 50 percent recycled material and can be recycled at the job or installation site. Surfacetech also uses recyclable plastic wrap.

Recycling

Surfacetech recycles or redirects almost 90 percent of waste (by weight) generated during manufacturing.

55% All paper products and cardboard are recycled through a Kansas City waste management company.

25% Particle board and saw dust waste are split between horse farms and Missouri Organic, a Kansas City company that diverts thousands of cubic yards of local green waste from landfills and illegal dumping every year by turning waste into compost.

10% Plastic, tin and aluminum cans are recycled through a Kansas City waste management company.

LEED-CI Qualifications

MR Credit 4.1 & 4.2

Recycled Content 20% (post + 1/2 pre-consumer)

Surfacetech's core material is certified by the Composite Panel Association as an Environmentally Preferable Product for 100 percent recycled or recovered fiber content. The core material comprises the largest portion of most Surfacetech lines.

MR Credit 5.1

Regional Materials 20% manufactured regionally

Schools, hospitals and offices located within 500 miles of Kansas City, Mo. benefit from this credit. The distances include Dallas, Des Moines, Oklahoma City, Omaha, Memphis, and St. Louis among many others cities.

EQ Credit 4.5

Low Emitting Materials

All Surfacetech laminate products earned GREENGUARD Certification®.

Surfacetech

Schedule Title
 FSC Group 71, Part 1, Office Furniture
 Surface Technologies, Inc. November, 2018

GSA Discount 60%

GSA Contract #GS-28F-0006V*

1a. Special Item Numbers Awarded:

SIN 711-2, 711-8 & 711-11

1b. Lowest Priced Item:

SIN	Model	Net Price
711-2	OPT-BCA	\$ 10.50
711-8	1PZCJV	\$ 546.00
711-11	1Q924L	\$ 340.20

2. Geographic Coverage:

The 48 contiguous states and the District Of Columbia, Alaska, Hawaii, Puerto Rico and the Virgin Islands.

3. Point of Production:

7106 E Truman Road, Jackson County,
 Kansas City, MO 64126
 800-241-2982 (p)
 816-231-1185 (f)

4. Discount from list prices:

All prices shown herein are at list.
 Discount is 60% off of list.

5. Volume Discount:

\$0 - \$99,999	60%
\$100,000 - \$199,999	62%
\$200,000 - \$299,999	64%
\$300,000 - \$399,999	66%
\$400,000+	68%

6. Prompt payment terms:

Net 30 days

7a. Government Commercial Credit Cards

Accepted: Yes

7b. No Discount for Pmt by Government CC

8. Foreign Items: N/A

9a. Time of Delivery:

Standard production lead time within 4-6
 Weeks of a complete & accurate P.O.

9b. Expedited Delivery:

Items available for Quick Ship are listed in
 the Price List with a 10 day production lead
 time.

10. Freight:

Freight paid by Surface Technologies, Inc within the
 contiguous 48 states. (FOB Origin, freight prepaid
 and allowed); \$125 net freight charge on orders less
 than \$1,500 net.

11. Ordering Address:

Surface Technologies, Inc.,
 C/O (Name of Authorized Dealer/Representative)
 7106 E Truman Road
 Kansas City, MO 64126-2740 USA
 Phone: 800.241.2982 / 816.241.2982
 Fax: 816.231.1185
 Email: quotes@surfacetech.com

12. Payment Address: Same as #13 above

13. Environmental Attributes:

Surface Technologies, Inc is committed to protecting
 the environment. We use environmentally sensitive
 Processes and maintain recycling programs in our
 facility. We are GreenGuard certified. Please
 contact our Customer Service Department to
 additional information on our environmental
 commitments.

14. Warranty: See page iii of Price List.

15. Cancellation:

Prior to production no cancellation charge will apply.
 After production, only actual cost incurred that can't
 be recovered through resale of merchandise in a
 reasonable length of time (6 months) will be subject
 to cancellation charges.

16. Returns:

Returns for other than contractor errors or warranty
 reason will not be accepted without written
 authorization from Surface Technologies, Inc.
 Agencies must notify contractor for authorization
 prior to returning items.

17. DUNS Number: 00-714-9487

18. Tax ID Number: 43-1181733

19. CAGE Number: 08VN9

20. Size of Business: Small

***Expiration Date:**

November 30, 2018

Surface Technologies, Inc. November, 2018

Product On Contract

Discount from List Price: 60%

SIN Numbers/Products

711-2 (GS-28F-0006V)

Tops

711-8 (GS-28F-0006V)

Palermo Collection

711-11 (GS-28F-0006V)

Athens Collection
Billboard Collection
Cambridge Collection
Case Goods Collection
Geometry Collection
Havana Collection
Joey Collection
Onyx Collection
Palermo Collection
Parker Collection
Triumph Collection