

Surfacetech

WE CARE ABOUT YOUR SUCCESS

Warranty Policy

The following Surfacetech warranty applies to products manufactured after June 1, 2006.

All products manufactured by Surfacetech are guaranteed for a LIFETIME, which is defined as a period as long as the product is owned by the initial Customer, with the exception of the following products:

- Electrical Products: one (1) year
- High wear parts such as wood veneers, glides, casters, springs and adjustable work surface mechanisms, folding mechanisms, flip-top mechanisms: one (1) year
- Third party supplied products: supplier's warranty

The warranty, which runs from the date of manufacture, covers defects in materials and craftsmanship found during normal usage of the product during the warranty period. If a product is defective, and if written notice of the defect is given to Surfacetech within the applicable warranty period, Surfacetech at its option will either repair or replace the defective product with a comparable component or product.

In no event shall liability under this warranty exceed the original purchase price of the defective product. In no event shall Surfacetech be liable for consequential or special damages for transportation, installation, adjustment or other expenses that may arise in connection with such products or parts.

This warranty does not apply to damage caused by Customer alterations to the product unless expressly authorized by Surfacetech. Surfacetech does not warranty the matching of color, grain or texture except to within commercially acceptable standards. A product will not be considered defective and Surfacetech will not be obligated to replace it, if the product is not installed or used as recommended by Surfacetech.

Surfacetech

Environmental Statement



Mission Statement

Surfacetech is committed to cultivating environmentally sound practices in all aspects of its business operations and manufacturing processes while continuing to produce quality contract furniture.

Where we are now

Product

GREENGUARD Certification®



All Surfacetech laminate products have earned GREENGUARD Indoor Air Quality and Children and Schools Certification®. Qualifying lines include: Billboard, Cambridge, Geometry, Havana, Joey, Journey, Onyx, Palermo, Parker, Seminar, Triumph and Zip.

Cores

All Surfacetech cores, the largest portion of its product, meet emission requirements for California Air Regulation Board Phase II. Surfacetech cores also are considered Environmentally Preferable Products (EPP) products by the Composite Panel Association. All EPP products must contain 100 percent recycled or recovered fiber content. Also, formaldehyde emissions from unfinished EPP particle board must be less than or equal to 0.18 ppm.

Laminates and backer

All Surfacetech laminate manufacturers, Arborite, Formica, Nevamar, Pionite and WilsonArt have earned GREENGUARD Certification®. Surfacetech's phenolic backer is a product of PolyBak and also earned GREENGUARD Certification®.

Veneers

All Surfacetech veneers are harvested from forests that meet the stringent environmental, social and economic standards of the Forest Stewardship Council (FSC).

Bases

Surfacetech's steel base suppliers confirm the recycled content of their product can vary from 30 percent to 100 percent. Surfacetech bases are powder coated. Powder coat paint emits zero Volatile Organic Compounds (VOCs) and any over spray in the process can be collected and reused leading to almost no waste of product.

Processes

Manufacturing

Surfacetech believes the best way to reduce waste is to avoid creating it at all. To accomplish this task, Surfacetech spends time on every order calculating maximum yield from core, laminate, veneer and backer sheets. By doing this, Surfacetech creates a minimal amount of waste.

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Environmental Statement



Surfacetech recognizes the effect energy use (generated from either coal or natural gas) has on the environment. As such, Surfacetech seeks to minimize energy use by sending product through workstations in bunches. By keeping machines turned on a minimal amount of time, Surfacetech reduces its carbon footprint on the world.

Surfacetech understands that improving packaging methods is possibly the most important way to reduce its impact on the environment. Surfacetech minimizes the amount of packaging material used to safely transport its goods. All cardboard boxes are made from at least 50 percent recycled material and can be recycled at the job or installation site. Surfacetech also uses recyclable plastic wrap.

Recycling

Surfacetech recycles or redirects almost 90 percent of waste (by weight) generated during manufacturing.

55% All paper products and cardboard are recycled through a Kansas City waste management company.

25% Particle board and saw dust waste are split between horse farms and Missouri Organic, a Kansas City company that diverts thousands of cubic yards of local green waste from landfills and illegal dumping every year by turning waste into compost.

10% Plastic, tin and aluminum cans are recycled through a Kansas City waste management company.

LEED-CI Qualifications

MR Credit 4.1 & 4.2

Recycled Content 20% (post + 1/2 pre-consumer)

Surfacetech's core material is certified by the Composite Panel Association as an Environmentally Preferable Product for 100 percent recycled or recovered fiber content. The core material comprises the largest portion of most Surfacetech lines.

MR Credit 5.1

Regional Materials 20% manufactured regionally

Schools, hospitals and offices located within 500 miles of Kansas City, Mo. benefit from this credit. The distances include Dallas, Des Moines, Oklahoma City, Omaha, Memphis, and St. Louis among many others cities.

EQ Credit 4.5

Low Emitting Materials

All Surfacetech laminate products earned GREENGUARD Certification®.

Surfacetech

Schedule Title
 FSC Group 71, Part 1, Office Furniture
 Surface Technologies, Inc.
GSA Contract #GS-28F-0006V*
 Modification #: PS-0009 Effective date: 12/23/2013
 Expiration date: November 30, 2018
 GSA Discount 61%
 For more information on ordering from Federal Supply Schedules, click on the FSS Schedules button at fss.gsa.gov

7106 E Truman Road
 Kansas City, MO 64126
 Toll Free: 800-241-2982
 Fax: 816-231-1185
 www.surfacetech.com
 Business size: small
 Document date: 10/26/2017

1a. Special Item Numbers Awarded:

- SIN 711-2:
Tops
- SIN 711-8:
Palermo Collection
- SIN 711-11:
Athens Collection
Billboard Collection
Cambridge Collection
Case Goods Collection
Geometry Collection
Havana Collection
Joey Collection
Onyx Collection
Palermo Collection
Parker Collection
Triumph Collection

1b. Lowest Priced Item:

SIN	Model	Net Price
711-2	1NR18-LTM	\$ 67.20
711-8	1PZCJ-VSE	\$ 618.00
711-11	1Q924-LTM	\$ 131.60

1c. Hourly rates: Not Applicable

2. Maximum Order: Not Applicable

3. Minimum Order: Not Applicable

4. Geographic Coverage:

The 48 states contiguous states and the District of Columbia, Alaska, Hawaii, Puerto Rico, and the Virgin Islands

5. Point of production:

7106 E Truman Rd, Jackson County,
 Kansas City, MO 64126
 800-241-2982 (T)
 816-231-1185 (F)

6. Discount from list prices:

Prices shown are list.

7. Volume Discount:

\$0 - \$99,999	61%
\$100,000 - \$199,999	63%
\$200,000 - \$299,999	65%
\$300,000 - \$399,999	67%
\$400,000 +	69%

8. Prompt Payment Terms:

Net 30 days

9. Government Commercial Credit Card:

- a. Government Commercial credit cards are accepted at or below the micropurchase threshold.
- b. Government Commercial credit cards are accepted above the micropurchase threshold.

10. Foreign Items: None

11. Time of Delivery:

- a. Standard lead time is 4-6 weeks of a complete & accurate P.O. to ship
- b. Expedited delivery: Items available for Quick Ship are listed in the Price List with a 10 day production lead time.
- c. Overnight/2-day delivery: Not Applicable
- d. Urgent requirements: Agents may contact Surfacetech for availability.

12. F.O.B (Freight):

Freight paid by Surface Technologies, Inc. within the contiguous 48 states. (F.O.B. Origin, freight prepaid and allowed). Except Alaska, Hawaii, Puerto Rico, and the Virgin Islands will be shipped F.O.B. inland carrier point of exportation; \$125 net freight charge on orders less than \$1,500 net.

13. Ordering Address:

- a. Surface Technologies, Inc.
 C/O (Name of Authorized Dealer/Representative)
 7106 E Truman Road
 Kansas City, MO 64126-2740 USA
 Phone: 800-241-2982 / 816-241-2982
 Fax: 816-231-1185
 Email: quotes@surfacetech.com (Preferred)
- b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulations (FAR) 8.405-3.

14. Payment Address:

Surface Technologies, Inc.
 7106 E Truman Road
 Kansas City, MO 64126-2740 USA

15. Warranty:

Surface Technologies, Inc. commercial warranty applies. See Price List/Terms and Conditions.

16. Export Packing Charge:

Prices supplied on request

17. Terms and Conditions of Government Purchase Card

Acceptance:

No discount for payment by government purchasing credit card. No processing fee charged for payment by government purchasing credit card

18. Rental Maintenance and Repair Terms:

Not Applicable

19. Terms and Conditions Installation:

Not Applicable

20. Terms and conditions of repair parts:

Not Applicable

20a. Terms and conditions for any other services:

Not Applicable

21. Service and Distribution Points:

Surface Technologies, Inc.
C/O (Name of Authorized Dealer/Representative)
7106 E Truman Road
Kansas City, MO 64126-2740 USA
Phone: 800-241-2982 / 816-241-2982
Fax: 816-231-1185
Email: quotes@surfacetech.com

22. List of participating dealers:

Surface Technologies, Inc. is an open-line

23. Preventive Maintenance:

Not Applicable

24. Special Attributes:

- a. Environmental attributes: Surface Technologies, Inc. is committed to protecting the environment. We use environmentally friendly process and maintain recycling programs in our facility.
- b. Surface Technologies, Inc. uses materials throughout our manufacturing process that are Greenguard Certified. Contact customer service for additional information on our environmental commitments.

25. Data universal number system (DUNS) number:

00-714-9487

26. Notification regarding registration in System for Award Management (SAM) database:

Email contact: quotes@surfacetech.com or larrys@surfacetech.com

Surface Technologies, Inc. Miscellaneous Information:

Federal Tax ID Number: 43-1181733
CAGE Number: 08VN9
DUNS Number: 00-714-9487